This is the waiting game...next up you will most likely be receiving ACKNOWLEDGEMENTS of the claims submitted for you.

See the infographics below.



Claim received

We'll let you know when we receive your VA disability claim.

- If you file your claim online, you'll get an on-screen message from us after you submit the form.
- If you mail your application, we'll send you a letter to let you know we have your claim. You should get this letter about 1 week, plus mailing time, after we receive your claim.



Initial review

We'll review your claim. Your claim will move to step 3 if we don't need any more evidence to support it.



Evidence gathering, review, and decision

During this step, we'll do 3 things:

- Ask for evidence from you, health care providers, government agencies, or others
- Review the evidence
- Make a decision

If we need more evidence during the review, your claim may return to this step more than once.



Preparation for notification

We'll get your entire claim decision packet ready to mail.



Claim complete

We'll send you a packet by U.S. mail that includes details of the decision on your claim. Please allow 7 to 10 business days for your packet to arrive before contacting a VA call center.

And, 4142's which is the authorization FROM the Veteran TO VA to gather all your documentation.

Once that phase is complete, you will receive all records obtained on a CD in the mail. (It's all in PDF format.)

We will need that information. (You will need to download it and email it to us to review, process and manage.)

Remember...every month which passes is BACK PAY FOR YOU!

